

# What is the Whistleblower Channel?

A GMV tool for communicating any information or indications regarding possible irregularities, breaches of current legislation and the Code of Ethics by GMV or its employees in the performance of their duties.

## Can I submit a report?

Any person who has a relationship with GMV, may report any type of indication or event that could constitute a possible infringement.

## We protect users

GMV does not tolerate any form of retaliation against anyone who, in Good faith, makes a communication through the Channel. Furthermore, any person affected by the communication will have the right to presumption of innocence, the right to be heard and the right to defend. Their identity will be preserved, guaranteeing the confidentiality of the person and the facts.

### Confidential

It is **confidential**. Confidentiality of the identity of the Whistleblower, the information communicated, and any third parties detailed therein is always guaranteed.

### Anonymous

It can be **anonymous**. We authorise communications to be Anonymous, ensuring that anonymity is maintained throughout the process. Only in the case GMV will not be able to contact the Whistleblower to update the status of their communications.

## How does it work and who manages it?

Be as specific as possible, use a language that you are comfortable with and do not be afraid to express how you feel. Some questions are voluntary, others are complementary and others are mandatory.

The communications will be received by the Responsible of the Channel, who will consider initiating the internal investigation procedure, and will confirm receipt of the communication within 3 days of receipt.