

# AENOR



## IT Service Management System Certificate

**AENOR**

IT SERVICE  
MANAGEMENT

ISO/IEC 20000-1

STI-0012/2009

AENOR certifies that the organization

**GMV SOLUCIONES GLOBALES INTERNET,  
S.A.U.**

has an IT service management system according to the UNE-ISO/IEC 20000-1:2018 Standard

for the activities: IT service management system (ITSMS) for:  
The support and maintenance, monitoring, operation and  
administration, vulnerability management and security incident  
management of systems based on IC&T (Information and  
Communication Technology) according to the current services  
catalogue.

which is/are carried out in: SEE ADDRESSES SPECIFIED IN ANNEX

First issued on:2009-10-15  
Validity date:2027-07-17

Last issued:2024-07-17

Rafael GARCÍA MEIRO  
CEO



**AENOR CONFIA S.A.U.**  
Génova, 6. 28004 Madrid. España  
Tel. 91 432 60 00.- [www.aenor.com](http://www.aenor.com)

# AENOR



## IT Service Management System Certificate

**AENOR**

IT SERVICE  
MANAGEMENT

ISO/IEC 20000-1

STI-0012/2009

### Annex to Certificate

Establishments: **GMV SOLUCIONES GLOBALES INTERNET, S.A.U.**  
ISAAC NEWTON, 11. 28760 - TRES CANTOS PTM (MADRID)  
CL JUAN DE HERRERA, 17. 47151 - BOECILLO (VALLADOLID)  
CL ANDRÉS LAGUNA, 9-11, RECINTO 3. 47151 - BOECILLO  
(VALLADOLID)  
CL ALBERT EINSTEIN, S/N EDIF. INSUR 5ª PTA. MÓDULO 2. 41092 -  
SEVILLA  
AVDA. DE LA GRAN VÍA, 16-20 2ª PLANTA. 08902 - HOSPITALET  
DE LLOBREGAT (BARCELONA)

**GMV INNOVATING SOLUTIONS, SAS**  
CARRERA 7, 99-21, OFICINAS 1802-1803. - BOGOTÁ (BOGOTA -  
Colombia)

First issued on:2009-10-15  
Validity date:2027-07-17

Last issued:2024-07-17

Rafael GARCÍA MEIRO  
CEO



**AENOR CONFIA S.A.U.**  
Génova, 6. 28004 Madrid. España  
Tel. 91 432 60 00.- [www.aenor.com](http://www.aenor.com)